

montana*voice*™



Business VoIP

Features & Benefits Overview

What is VoIP?

- **Voice over Internet Protocol**
- **Uses Internet connection for voice transmission**
- **Future of telecommunications**
- **Web-based platform offering many features and ease of use**
- **Major cost savings over traditional phone**

Business Phone Systems

Traditional PBX

- **Very expensive - \$10s of thousands**
- **Limited to built-in features**
- **Must replace in order to update (huge expense)**
- **Requires traditional phone service and long-distance service**
- **Closed system (limited to one office location)**

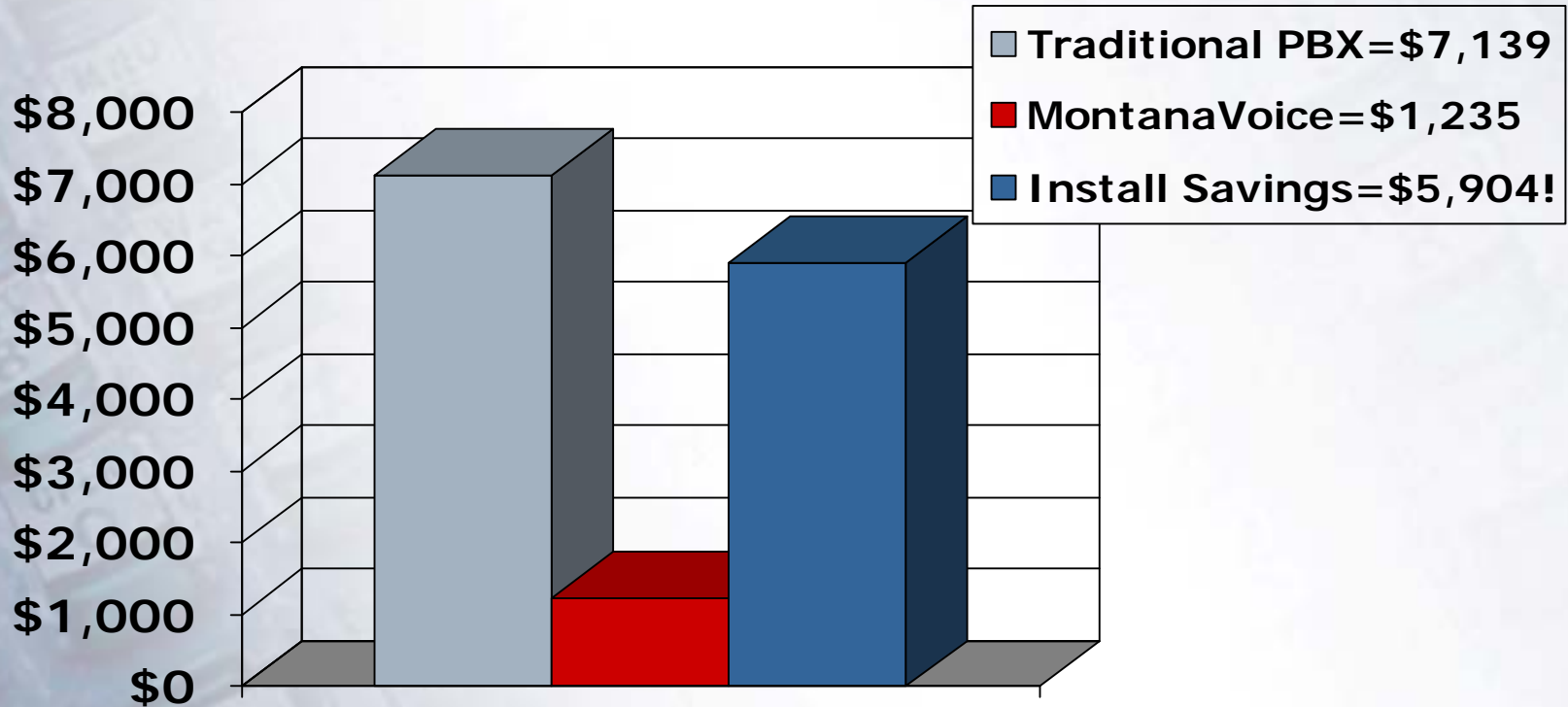
Business Phone Systems

Broadband PBX Service

- PBX features without purchasing PBX system
- Big business appearance with small cost
- Unified auto attendant
- Network multiple office locations into one
- Find-me/follow-me call routing
- Extensive calling features
- Web-based management capability
- Eliminates need for traditional phone lines, phone service, and long-distance service

Installation Cost Comparison

Real-Life Scenario - Real Estate Business

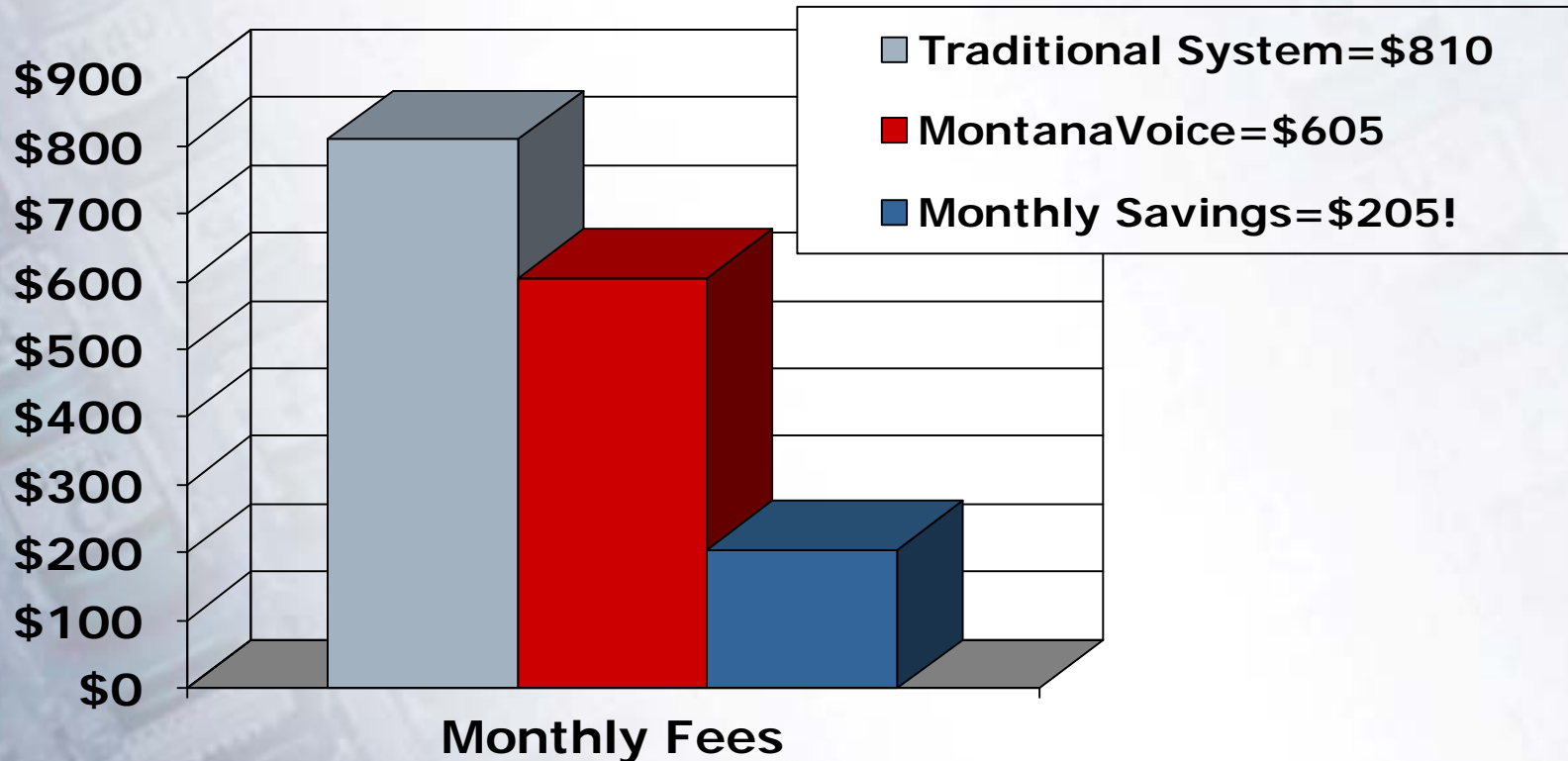


Installation Cost

Traditional PBX installed 2002

MontanaVoice installed 2007

Monthly Cost Comparison



Monthly service plus long-distance charges

Feature Benefits

Increase efficiency with web-based feature management tools

- **Corporate toolbar – click to use/change features**
- **Outlook integration – call directly from address book, view contact information for incoming calls, easily view and keep notes for contacts**
- **Find-me/follow-me call routing – never miss important calls**
- **Remote office calling – appear to be in the office from anywhere**
- **Voice mail messages sent to e-mail – check messages via phone or computer – easy storage and sharing of recorded messages**

Customizable System

- **LAT will customize a MontanaVoice System specifically for your business needs**
- **Include the functions and features that will benefit your business – don't pay for features that won't**
- **System can be adjusted to meet changing business needs quickly and without major cost**

Business System Features

- **Attendant Console**
- **Automatic Attendant**
- **Call Center**
- **Corporate Toolbar**
- **Customer Ringback (Group & User)**
- **Instant Group Call**
- **Receptionist Console**
- **Trunk Replacement**

Calling Feature List

- Account/authorization code
- Alternate numbers
- Anonymous call rejection
- Auto callback
- Barge-In Exempt
- Call capacity management
- Call forwarding (always, busy, no answer, selective)
- Call forwarding remote access
- Call park
- Call pickup
- Call return
- Call transfer
- Calling line ID blocking
- Calling line ID delivery blocking
- Caller ID
- Call waiting
- Call waiting cancel (until turned back on or per call)
- Click to dial, redial, hold, transfer, 3-way
- Configurable extension dialing
- Configurable feature code prefix
- Configurable feature codes

Calling Features (cont.)

- External calling line ID delivery
- Call hold
- Group resource inventory reporting
- Group web portal
- Hunt group
- Intercept group
- Intercept user
- Internal calling line ID delivery
- Inventory repot
- Last number redial
- Loudspeaker paging
- Configurable feature code prefix
- Configurable feature codes
- Customer originated trace
- Device inventory
- Directed call pickup
- Directed call pickup w/barge-in
- Distinctive alert/ring
- Diversion inhibitor
- Do not disturb
- Enhanced outgoing calling plan
- Extension dialing

Calling Features (cont.)

- Moves, adds, and changes
- Music on hold
- Outlook integration
- Phone list call log
- Phone list group
- Phone list personal
- Printable group directory
- Priority alert/ringing
- Remote office
- Ring Splash
- Selective call acceptance
- Selective call rejection
- Sequential ring
- Series completion
- Shared call appearance
- Simultaneous ring personal
- Speed call 100
- Speed call 8
- Three-way conference calling
- Voice Portal
- Voice portal calling
- Web call manager
- Web portal

Calling Features (cont.)

Voice messaging

- Voice message call back
- Voice message call back enhancement
- Voice message notification
- Voice message waiting indication
- Voice messaging to e-mail
- Voicemail management

Timeframe & Process

Very short turn-around time (30 days or less)

- Meet to establish business needs
- LAT develops custom system
- Client reviews proposed system and makes any beneficial adjustments with LAT's assistance
- LAT sets up the system
- Phone number is ported
- Equipment is installed and new system turned on

montanaVoice™

**Why wait?
Start saving today!**

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